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REQUEST FOR WITHDRAWAL
AS ATTORNEY OR AGENT

Application Number	09/437,414	٠
Filing Date	November 10, 1999	
First Named Inventor	Aleksander Szlam	
Group Art Unit	2742	
Examiner Name	Allan Hoosain	
Attorney Docket Number	INVE6US2	

To: Commissioner for Patents

Alexandria, VA 22313-1450

P.O. Box 1450

SEP 0 9 2003

**Technology Center 2600** 

I hereby apply to withdraw as attorney or agent for the above identified patent application.

The reasons for this request are:

The company owning the patent application has been sold. The new owner of the company has not responded to numerous requests to engage us and authorize us to represent the new owner or the company before the US Patent & Trademark Office. Therefore, we are without any legal authority to act in this patent application.

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Firm or Individual Name		Melita International, Inc.								
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☐ This request is made on behalf of myself and ☐ all the attorneys/agents of record, ☐ the attorneys/agents (with registration numbers) listed on the attached paper(s), or ☐ the attorneys/agents associated with Customer Number This request is enclosed in triplicate (including any attachments).										
Name	Charle	es L. Warner II, Reg. No. 32,320								
Signature	Ch	Lailes L Warn								
Date	Septer	mber 4, 2003								

NOTE: Withdrawal is effective when approved rather than when received.

Unless there are at least 30 days between approval of withdrawal and the expiration date of a time period for response or possible extension period, the request to withdraw is normally disapproved.

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office. P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450. 1203230\_1.DOC